

CASE STUDY

Building Resilience Through Rapid Decontamination

How GDI Ainsworth's rapid-response decontamination team delivered complete disinfection following confirmed COVID-19 cases



Project Details

Location

Greater Vancouver Area, Canada

Number of Buildings

2

System Implemented

Emergency COVID-19 Decontamination & Disinfection Protocol using GDI-proprietary solution and spray-application system

Project Goal

Provide immediate, complete disinfection following confirmed or suspected COVID-19 cases to allow tenants to safely resume operations

Project Duration

Same-day response and completion

Impact at a Glance

- ✓ Same-day deployment of GDI's trained decontamination team, including weekend off-hours response
- ✓ Full disinfection of all hard and soft surfaces using a proprietary, virus-killing solution certified to eliminate viruses, bacteria, fungi, mold, and mildew
- ✓ Safe, compliant use of specialized chemicals, equipment, and federally approved PPE to protect both technicians and building occupants
- ✓ Enabled businesses to reopen the next day with no downtime and complete peace of mind



Challenge

Both Colliers International and JLL were faced with confirmed cases of COVID-19 in their commercial properties, requiring urgent deep cleaning and sanitation.

These requests came outside normal working hours, including on a Sunday afternoon at 3PM, leaving property managers uncertain whether rapid decontamination was even possible.



Solution

- ✓ GDI deployed its specially trained decontamination team within hours, despite after-hours and weekend timing of the incident
- ✓ GDI delivered a complete, rapid-turnaround disinfection service for both Colliers and JLL to ensure both tenants could safely reopen the next morning



Methodology

GDI followed a strict decontamination protocol which included immediate identification and isolation of all potentially affected areas

Rapid deployment of GDI's specially trained disinfection specialists

Use of proprietary spray-application technology certified to kill all viruses and pathogens on hard and soft surfaces

Full safety procedures using federally approved PPE, including body suits, masks, face shields, gloves, and shoe coverings



The Ripple Effect

- ✓ Reinforced trust and strengthened partnerships between GDI, Colliers International, and JLL through consistent high-priority response
- ✓ Stabilized tenant operations by preventing business disruption and maintaining confidence during uncertain pandemic conditions
- ✓ Thorough, standardized, and repeatable process applied consistently across both Colliers and JLL properties